



Estríe International Language School Refund Policy

Non-Refundable Fees:

- The Registration Fee and Homestay Placement Fee are non-refundable fees. In the case that either fee is waived during the enrolment process, the same amount will be deemed to be non-refundable from whatever fees have been paid, and will not be refunded.

Tuition Fees:

Before the start of the program:

- A student who is denied authorization to study in Canada by the Canadian Embassy or Consulate must provide a copy of the refusal letter to the school. After the school receives the letter, the student will receive a full refund, excluding the non-refundable fees (see above).
- Refunds are not made after the student has received the necessary travel visa.
- Refunds are made to the student or agency who made the original payment to the school. No exceptions.

After the start of the program:

- There are ***no refunds*** after the program of study starts.

Accommodation Fees:

Before the arrival in the homestay:

- If the accommodation application is cancelled at least 30 days before the scheduled move-in date, the student will receive a full refund for any accommodation fees paid, minus the non-refundable application fee.
- If the accommodation application is cancelled less than 30 days prior to the scheduled move-in date, the full fees minus the application fee and 2-weeks placement will be refunded.

After arrival in the homestay:

- Students who wish to cancel homestay accommodations after they have moved into the home must provide Estríe with a minimum of 2-weeks written notice of intention to vacate, or pay the 2-week fee as a penalty for early cancellation.

Note: Refunds may take up to 15 business days after approval of the refund request.